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Financial Policy

Thank you for choosing Riverside Animal Hospital. Our primary mission is to deliver the highest level of veterinary care to your pet. Our staff will provide you with a treatment plan that will outline the approximate cost of your animal's care for procedures, surgery and hospitalization.

Riverside Animal Hospital requires payment in full at time of service and/or at the time of discharge.

Payment Options:

- We accept Cash, Check, Debit Cards, Visa, MasterCard, Discover and American Express
- Care Credit, subject to credit approval, allows for treatment immediately and payment over time. Please ask regarding the application, we will be happy to help you with that process.
- If you have pet insurance, provide us with the claim form and our staff will assist at filling it out and providing the needed documentation so you can submit the claim to your insurance. Riverside Animal Hospital is not responsible for your agreement with your insurance provider.

Additional Terms:

- Returned check fee is \$20.
- Delinquent accounts are charged a finance fee of 3% each month until the balance is paid in full.
- Accounts that are delinquent, and without payment agreement, are sent to collections at 90 days from date of service.
- If we submit your balance to collections you will be responsible for all charges that Riverside Animal Hospital incurs; including late fees, finance charges, collection costs, court filing and attorney fees.

If you have questions, please ask to speak with the hospital administrator.

By signing below, you agree to the terms listed in this financial policy:

Client: _____ Pet(s): _____ Date: _____