



We care what you think! Please let us know about your experience by grading the following areas from 1 to 5.

- 1: I strongly disagree with this statement. Service was substandard
 - 2: I disagree with this statement and the service I received was less than average.
 - 3: I agree with this statement and the service I received was average
 - 4: I agree with this statement and the service I received was better than average.
 - 5: The statement is accurate and I strongly agree with it. Service was exceptional.
- NA: Not applicable

- 1. I was greeted promptly upon arrival: _____
- 2. The staff was friendly and efficient: _____
- 3. The wait time was reasonable: _____
- 4. The veterinarian explained my pet's problem to me and was able to answer my questions. _____
- 5. The technician went over the estimate with me prior to any procedure and explained all of my options. _____
- 6. My pet and I were treated with respect and we were comfortable during our visit to Riverside Animal Hospital. _____
- 7. I would recommend Riverside Animal Hospital to friends and family: _____

Please feel free to leave comments in the area below and a contact number if you would like to discuss your visit with a manager or veterinarian.
